

Managed Services



Our Managed Services package is BAMITS's 'outsourcing service' and is an excellent way to assist our clients by delivering all their internal IT business needs. What makes this particular service unique is that it greatly reduces (and often removes) the need for expensive internal IT resources normally dedicated to maintaining and improving IT systems in a business. If this sounds like a service that could benefit your business, then BAMITS's Managed Services could be the right service solution for you.

Support Services



Our Support Services package has been specifically designed to provide our clients with a flexible IT solution that has no 'lock in' contract terms. This package allows for the purchase of block hours that can be utilised at any time and which never expire. It is a perfect solution for clients who require access to specific services but who also wish to maintain control over the amount of IT outsourcing undertaken.

Cloud Services



Is your current IT solution too expensive, outdated, hard to understand or a huge drain on your internal resources? Do you want to remove the headache of dealing with the day-to-day management that goes with maintaining a highly efficient IT system? Then BAMITS's fully hosted services may be the perfect fit for your business.

Consultancy Services



Our Consulting Services are an excellent way for our clients to access the professional skills and years of experience held by our IT engineers. This expertise is most commonly used for small, medium and large projects to bridge implementation knowledge gaps and/or to assist with the strategic planning of IT solutions.

VINCE PELUSO

Director (Financial Planner) at RGM Financial Group

RGM Financial Group is a multi-faceted business with four offices in Gippsland and employing 38 people. Due to our growing dissatisfaction with our previous IT support provider, we set about finding a new provider that was capable of delivering on contracted services in an efficient and timely manner while proactively offering innovative solutions to fit our growing business needs. We partnered with BAMITS in December of 2015 and we haven't looked back since. The fact that they are a locally operated business is an additional bonus. We commend Blair, Ben and the BAMITS team for living up to their promises and also for their high level of client focus and responsiveness to our needs. We no longer feel like just a number. We hope this will be a continuing long association. Well done team!



WENDY BEZZINA

General Manager at Latrobe Valley Enterprises

We've been working with BAMITS since June 2017 and quite honestly it's been the best move we've made for our company's IT support services. The BAMITS team are efficient and extremely competent with technical expertise in a number of key areas. BAMITS have advised us on all areas from PC replacement, backup systems, and security - with advance notifications of emerging threats.

The BAMITS team recently undertook our server replacement project and from start to finish we were kept informed of project status and had support at every step. They arranged a project-closure meeting to ensure we were fully satisfied and if there were any learnings they could take away to improve future projects. BAMITS also managed our recent transition to NBN, which meant we didn't experience any downtime like a lot of other companies. We could not be more satisfied with the team at BAMITS and their professionalism.



CALL US NOW

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